



# Utility Service Fees

## Standard Fees

Fee Description	Applicable Charges
Customer Service Fee	\$3
New Service Fee (Payment and paperwork must be received by 3:30 p.m.)	\$60
Reconnection or Transfer Fee	\$60
DEPOSIT - Residential Power & Water Service	\$200.00
DEPOSIT- Residential Power Only Service	\$125.00
DEPOSIT - Residential Water Only Service	\$75.00
DEPOSIT- Commercial Power & Water Service	\$250.00
DEPOSIT- Commercial Power Only Service	\$150.00
DEPOSIT - Commercial Water Only Service	\$100.00
DEPOSIT - Industrial Power & Water Service	\$600.00
DEPOSIT- Industrial Power Only Service	\$300.00
DEPOSIT - Industrial Water Only Service	\$300.00
Re-read (at customer's request)	\$35
Disconnection of electric services ("line drop" at the pole)	\$150
Connection of electric services (at the pole)	\$150
Relocation of electric services	<b>Actual Cost</b> <b>(Contact Electrical for cost)</b>
Calibration of commercial water meters	<b>Actual Cost</b> <b>(Contact Water &amp; Sewer for cost)</b>
Returned Item Fee (NSF checks and credit/debit card reversals)	\$35

## Unauthorized Service or Reconnection Fees

Fee Description	Applicable Charges
▶ Cut or broken seals	\$100 + consumption
▶ Locking bands	
▶ Damaged meter or City's property	
<b>Hazard Fee:</b>	
▶ Jumpers in the socket	\$250 charge + \$250 cut at the pole
▶ Unauthorized meter in socket (not City of East Point meter)	
▶ Any additional hazardous connections	\$100 1st offense \$250 each additional offense
Multiple UNAUTHORIZED <b>SERVICE</b> occurrences	