



2021-2022 LIHWAP SEASON

Program Description

The Low-Income Home Water Assistance Program (LIHWAP) is available to all income eligible households in Fulton County and the City of Atlanta. This program offers a payment of \$200 or \$300 once per program year to be applied to your household drinking or sewage bill. Applicants must be a customer of an approved vendor. The list of approved vendors can be found on our website.

Due to the ongoing threat of COVID-19, FACAA offices are closed to the public. All appointments will be conducted over the phone.

Required documents include:

- Current water bill
- Proof of income for the last 30 days for all occupants over 18
- Social Security cards for all household members
- Valid Photo ID (Driver's License, Permanent Resident Card, Passport, etc.)

TO PREVENT DELAYS IN PROCESSING YOUR APPLICATION, UPLOAD YOUR DOCUMENTS ONE WEEK BEFORE YOUR APPOINTMENT DATE

(Must have appointment to upload)

*Accurate information **must** be used when scheduling. Any duplicate appointments will be cancelled.*

When can I apply?

NOV. 1 - DEC. 31, 2021

Only water customers **with a past due bill** may apply

JAN. 3, 2022

Senior households (60+) and households with children under 5

FEB. 1, 2022

Appointments open to all eligible households

How do I apply?

You must schedule a contactless appointment on our website www.facaa.org or contact us at 404-320-6886.

What are the income guidelines?

1-person household \$26,474
2-person household \$34,619
3-person household \$42,765
4-person household \$50,911
5-person household \$59,057
6-person household \$67,203
7-person household \$68,730
8-person household \$70,257