



UTILITY DISCONNECTION POLICY UPDATE

The City of East Point disconnection policy for non-payment will resume after August 1, 2025.

To avoid any interruption in your utility services, we strongly encourage customers to make payments or establish a payment arrangement (*if eligible*) as soon as possible to bring accounts current.

Customer Care lobby and Drive-Thru hours of operation are
Monday-Friday 8 AM-4:30PM.

Payments can be made via the following **24/7**:

- Online: www.eastpointcity.org
- By Phone: 404-270-7010
- Kiosks locations: Customer Care and Drive-Thru
- Drop Box locations: Customer Care and Drive-Thru