



OFFICE USE ONLY
DATE COMPLAINT OPENED: _____
DATE COMPLAINT CLOSED: _____

CITY OF EAST POINT, GEORGIA

TITLE II ADA GRIEVANCE FORM

The City of East Point ensures that no person or groups of persons shall, on the grounds of race, color, sex, religion, national origin, age, disability, retaliation or genetic information, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any and all programs, services, or activities administered, its recipients, sub-recipients, and contractors. To request an accommodation and/or an alternate format, please contact Jackie Richards, Risk Manager and ADA Coordinator, at 404-669-4359.

Instructions: Please complete and sign the form and email or mail it to the City within 60 calendar days of any incident to:

ADA Coordinator – Jackie Richards

Physical address:

Jackie Richards, ADA Coordinator
Risk Manager
2757 East Point St.
East Point, Georgia 30344

Phone: 404-669-4359
Email: jrichards@EastPointCity.org

1. Type of Grievance (check all that apply):

- ☐ Accommodation Request
☐ Program/Service
☐ Facility Accessibility
☐ Other: _____

CONTACT INFORMATION

2. Reporting Individual:

Full Name:	
Address:	
City, State, Zip code:	
Phone:	Alternate Phone:
Email:	

3. Authorized Representative of Reporting Individual (if any):

Full Name:	
Address:	
City, State, Zip code:	
Phone:	Alternate Phone:
Email:	

DETAILS OF COMPLAINT / INCIDENT

4. Date/Time of Incident: _____

5. Department/Facility/Location Involved:

6. Describe the incident/complaint with enough detail so the nature of the grievance can be understood. Add additional pages if necessary:

7. Have attempts been made to resolve the complaint through a City Department? If yes, please describe the efforts that have been made.

8. Remedy Sought. What action do you want taken?

Signature

Date

Attach additional pages as necessary. If you need assistance, require an accessible format, or have questions about this form, please contact the City's ADA Coordinator at:

Physical address:

Jackie Richards, ADA Coordinator
Risk Manager
2757 East Point St.
East Point, Georgia 30344

Phone: 404-669-4359
Email: jrichards@EastPointCity.org