



## **UTILITY DISCONNECTION POLICY UPDATE**

**The City of East Point disconnection policy for non-payment will resume after August 1, 2025.**

To avoid any interruption in your utility services, we strongly encourage customers to make payments or establish a payment arrangement (*if eligible*) as soon as possible to bring accounts current.

Customer Care lobby and Drive-Thru

Hours of Operation are Monday-Friday 8 AM-4:30PM.

Payments can be made via the following **24/7**:

- Online: [www.eastpointcity.org](http://www.eastpointcity.org)
- By Phone: 943-200-2030
- Kiosk locations: Customer Care and Drive-Thru
- Drop Box locations: Customer Care and Drive-Thru